

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC      ☐ CLEC      ☐ ILEC      ☐ Wireless

2015.12.A

## CERTIFICATED COMPANY INFORMATION

255161

**Inmate Calling Solutions, LLC**

Company Name

FEIN/SSN

**ICSolutions**

**210-581-8104**

Dba/fka

Telephone #

**2200 Danbury Street**

Mailing Address

**San Antonio, TX 78217**

City, State, Zip Code

**(not in SC)**

Business Location

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: **CT Corporation System**

Mailing Address: **2 Office Park Court, Suite 103**

**Columbia, SC, 29223**

City, State, Zip Code

**Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:**

- Timothy McAteer**
- A. **General Manager** (Include Address if different than above)  
**210-572-9570 / 210-832-8915 / tmcateer@icsolutions.com**  
 Telephone Number / Facsimile Number / E-mail Address
- Sylvia Castillo**
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)  
**210-477-7381 / 210-832-8915 / scastillo@icsolutions.com**  
 Telephone Number / Facsimile Number / E-mail Address
- Ken Dawson**
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)  
**210-581-8104 / 210-832-8915 / kdawson@icsolutions.com**  
 Telephone Number / Facsimile Number / E-mail Address
- 800-464-8957**
- C2. **Customer Contact** (Toll Free Number)  
**Brian Dietert**
- D. **Engineering Operations** (Include Address if different than above)  
**210-477-7340 / 210-832-8915 / bdietert@icsolutions.com**  
 Telephone Number / Facsimile Number / E-mail Address
- Brian Dietert**
- E. **Test and Repair** (Include Address if different than above)  
**210-477-7340 / 210-832-8915 / bdietert@icsolutions.com**  
 Telephone Number / Facsimile Number / E-mail Address
- Brian Dietert**
- F. **Emergencies** (During Non-Office Hours)  
**866-228-4031 / 210-832-8915 / bdietert@icsolutions.com**  
 Telephone Number / Facsimile Number / E-mail Address

**RECEIVED**

FEB 18 2015

PSC SC

CLERK'S OFFICE

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G.	<u>Ken Dawson</u> <b>Regulatory Officer</b> (Name & Title) <u>2200 Danbury Street, San Antonio, TX 78217</u> (Mailing Address) <u>210-581-8104</u> / <u>210-832-8915</u> / <u>kdawson@icsolutions.com</u> Telephone Number / Facsimile Number / E-mail Address
H.	<u>Ken Dawson</u> <b>Annual Report Mailings</b> (Name & Title) <u>(as above)</u> (Mailing Address) _____ _____ Telephone Number / Facsimile Number / E-mail Address
I.	<u>n/a</u> <b>Dual Party Mailings</b> (Name & Title) (Mailing Address) _____ _____ Telephone Number / Facsimile Number / E-mail Address
J.	<u>n/a</u> <b>Interim LEC Fund Mailings</b> (Name & Title) (Mailing Address) _____ _____ Telephone Number / Facsimile Number / E-mail Address
K.	<u>Ken Dawson</u> <b>Universal Service Fund Mailings</b> (Name & Title) <u>(as above)</u> (Mailing Address) _____ _____ Telephone Number / Facsimile Number / E-mail Address
L.	<u>Ken Dawson</u> <b>Gross Receipts Mailings</b> (Name & Title) <u>(as above)</u> (Mailing Address) _____ _____ Telephone Number / Facsimile Number / E-mail Address
M.	<u>n/a</u> <b>Lifeline Mailings</b> (Name & Title) (Mailing Address) _____ _____ Telephone Number / Facsimile Number / E-mail Address

Ken Dawson  
***This form was completed by***  
Director Contracts & Regulatory  
***Title***

  
***Signature***  
2/9/2015  
***Date***

RETURN COMPLETED FORM TO: Public Service Commission of SC  
**Docketing Department**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

**And**

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201